



旧床垫回收服务

在宜家看上了心爱的床垫准备购买,那家里面准备更换的旧床垫怎么处理?处理旧床垫的时候是否妥当?您都不用担心,我们为您提供旧床垫回收服务。回收旧床垫的同时,您还需要办理送货服务,我们还会向您提供宜家抵用券以示感谢。购买 BEITO 贝托、VYSSA SLAPPNA 维莎 斯拉普纳 床垫不享受此项服务。

详情请咨询宜家工作人员或与我们的宜家中国客服中心联系。联系电话: 400-800-2345

Removal and return of old mattresses service

You like IKEA mattress and want to buy one but are wondering what to do with your old one.

When dealing with the old mattress, is the dealing treated correctly? Don't worry, We are happy to take it away for you. We will offer you IKEA coupon as repay when your old mattress is taken back. This service is not valid for BEITO and VYSSA SLAPPNA mattress.

Details please talk to an IKEA co-worker
or contact IKEA China Customer Support Center.

Tel: 400-800-2345



旧床垫回收服务

通过旧床垫回收服务我们能帮您解决旧床垫的搬离和妥善处理的后顾之忧，让您更轻松自在地使用上我们的新床垫。

服务须知：

- 使用此服务的前提是必须在宜家购买了床垫并在购买当天登记了回收旧床垫的服务。登记地点在宜家商场的送货服务柜台；
- 如果您选择了宜家床垫的送货服务并且旧床垫位于您送货地点内，我们的送货人员将于送货完成的同时回收旧床垫；如果旧床垫不在送货地点内或者您没有选择宜家床垫送货服务，请与送货柜台工作人员约定具体的上门回收时间和地点；
- 回收地点采用与床垫购买数量一一对应原则，即买一张宜家床垫，可以提供一个固定地址的上门回收服务（可以与送货地址不一致），固定地址内回收的数量限两张以内（含两张）；买两张宜家床垫，可以提供两个固定地址的上门回收服务，以此类推；
- 此服务针对任何的旧床垫，不考虑品牌、尺寸或种类；判定是否属于床垫范畴的权利归宜家所有；
- 宜家会对使用此服务的顾客回赠宜家抵用券，回赠数量的原则是与顾客购买的床垫数量和回收的旧床垫数量一一对应原则，即购买一张宜家床垫、对应返回一张旧床垫，可以发放一张¥100抵用券；购买两张宜家床垫、对应返回两张旧床垫，可以发放两张¥100抵用券。以此类推；
- 宜家抵用券可以用于在宜家商场内购买家具及家居用品时使用，不包括食品、服务和处理商品，有效期为发放日起30天内；
- 本服务暂时只提供给本地送货区域覆盖范围内的顾客（外地顾客不享受此服务）。

详情请与我们的宜家中国客服中心联系，联系电话：400-800-2345。

Removal and return of mattresses service

Via the service we can help you to remove the old mattress and treat it correctly. You can Use your new IKEA mattress as easy and soon as possible.

Remark:

- The prerequisite to use the service is you should buy IKEA mattress and register your service requirement at the same day of buying. You can register at the delivery service counter of IKEA store.
- If you choose the delivery service for your IKEA mattress and old mattress is at the same delivery address, our delivery co-worker will removal the old mattress once the delivery service done; if the old mattress is not at the same address as delivery service or you don't choose delivery service for your IKEA mattress, please book the removal date and place with the delivery service counter staff.
- if you buy 1 IKEA mattress, we can provide 1 address removal service. if 2 IKEA mattresses we can provide 2 individual addresses removal service and so on. we only remove no more than 2 old mattresses in each address;
- We removal and return all old mattresses for you regardless brand, size and material. IKEA owns the right to final judge whether the returning belongs to mattress scope;
- We will give you IKEA coupon as repay when removal your old mattress. The repay quantity is related to your buying quantity and removal quantity one by one. For example if you buy one IKEA mattress and removal one old mattress, we can repay you one coupon in ¥100.
- The valid date of the coupon is within 30 days from issued date and the scope is for all IKEA products excluding IKEA Food, bargaining corner products and services.
- The service is only available for customer whose removal address is within the local delivery service zone (not available for domestic customer).

Please call IKEA CHINA contact center for details. Tel: 400-800-2345

宜家家居 北京四元桥商场

地址: 北京市朝阳区阜通东大街59号

邮编: 100102

客服热线: 400-800-2345

商场营业时间: 9:30 - 22:00

餐厅营业时间: 9:00 - 21:00

IKEA Beijing Siyuanqiao Store

Address: No.59, Futong Eastern street, Chaoyang district, Beijing.

Zip code: 100102

Free call: 400-800-2345

Store opening hours: 9:30 - 22:00

Restaurant opening hours: 9:00 - 21:00

宜家家居 北京西红门商场

地址: 北京市大兴区欣宁街15号院2号楼

邮编: 100162

客服热线: 400-800-2345

商场营业时间: 10:00 - 22:00

餐厅营业时间: 9:30 - 21:00

IKEA Beijing Xihongmen Store

Address: Building 2, No.15 Xinning street, Daxing district, Beijing.

Zip code: 100162

Free call: 400-800-2345

Store opening hours: 10:00 - 22:00

Restaurant opening hours: 9:30 - 21:00

