

IKEA issues a Safety warning/recall for SMILA STJÄRNA, SMILA MÅNE AND SMILA BLOMMA lamps in China



IKEA urges all Chinese customers that have a SMILA STJÄRNA, SMILA MÅNE or SMILA BLOMMA lamp, bought after 1st March 2018, to unplug the cord from the socket and then check the switch for visible wires sticking out.

IKEA has received one report where two Chinese children received electric shocks from touching a live copper wire sticking out from the switch of SMILA STJÄRNA lamp.

"IKEA is truly sorry to hear about the incident but grateful that, to our knowledge, none of the children needed medical attention", says Emelie Knoester, Business Area Manager IKEA Lighting & Smart Home.

Safe products are always an IKEA priority. Whenever an IKEA product is involved in an incident we take immediate action and SMILA STJÄRNA, SMILA MÅNE and SMILA BLOMMA was removed from sales at once. The lamp has been tested to and complies with all applicable legislation and standards. In the investigation that followed, a human error at production was identified. IKEA has received no similar reports, nor any reports of injuries.

If any visible wires are found by customers we kindly ask them to return the lamp to any IKEA store for a full refund. If no visible wire is sticking out from the switch the lamp is OK and can be used as before. Customers will not have to provide any proof of purchase, such as a receipt.

For more information, please visit www.IKEA.cn or contact IKEA at 400-800-2345.