

## Recall Action

# IKEA recalls CALYPSO ceiling lamp within date stamps 1625 -1744 due to the risk of falling shades



**IKEA urges all customers that purchased CALYPSO ceiling lamps after 1st of August 2016 to double check the date stamp on the product. IKEA is recalling CALYPSO ceiling lamps manufactured between and including these date stamps: (YYWW) 1625 to 1744.**

IKEA has received customer reports of glass shades falling and to minimize the risk to our customers IKEA is recalling CALYPSO ceiling lamps manufactured between and including these date stamps: (YYWW) 1625 to 1744.

IKEA urges all customers that own a CALYPSO ceiling lamp produced within the affected date stamps to return the product to be replaced with a new CALYPSO or a full refund. IKEA does not require any proof of purchase.

IKEA takes product safety very seriously. All our products are tested and comply with applicable standards and legislation. In spite of this we have received reports that CALYPSO glass shades have fallen. In order to safeguard customers and avoid further incidents we are recalling the product for a full refund or replacement product.

We apologize for any inconvenience this may cause.

For more information, please visit [www.IKEA.cn](http://www.IKEA.cn) or contact IKEA at 400-800-2345.

### **Instructions on how to safely dismantle and what to look for, please look below.**

Step 1: Dismantle safely like this:

- Carefully pull out the movable arm



- Remove the lamp shade while you continue to hold the movable arm pulled out.



Step 2: The date stamp IKEA urges the customers to look for looks like this:  
The exact date stamps are formatted like YYWW.