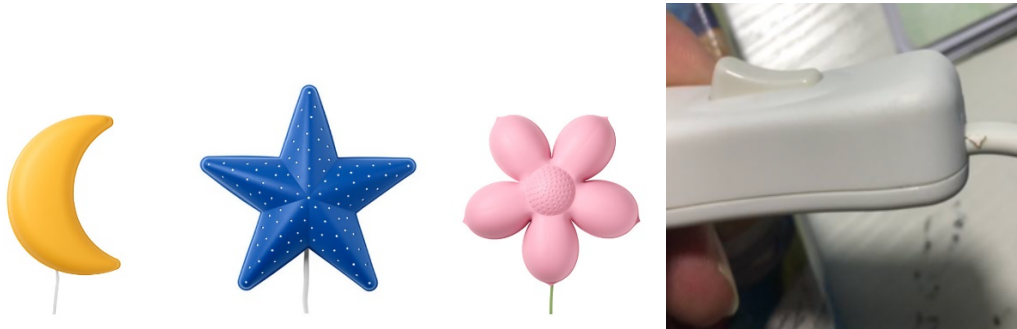


宜家在中国针对斯米拉壁灯系列的安全警示/召回



宜家催促所有在 2018 年 3 月 1 日之后购买了斯米拉 斯加纳、斯米拉 马奈和斯米拉 布洛玛壁灯的中国顾客，立刻从插座上拔下电源线，然后检查开关处是否有外露的电线。

宜家收到一例来自中国的报告，有两位儿童在触摸了斯米拉 斯加纳壁灯开关处外露的铜线后触电，所幸没有孩子受伤。

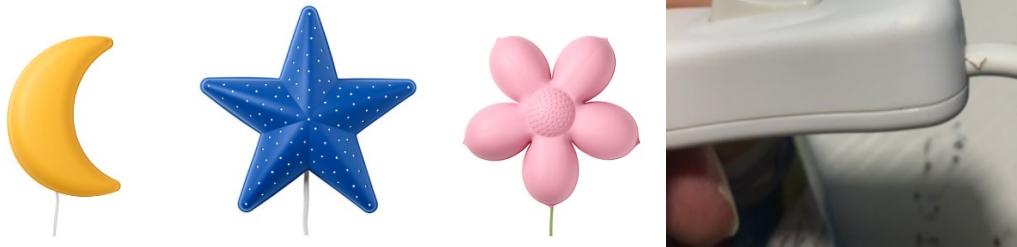
“我们对于发生这样的事情感到万分的抱歉。幸运的是没有孩子因此受伤，我们感到欣慰。” 宜家灯具和智能家居业务经理 Emelie Knoester 说。

提供安全的产品始终是宜家工作的重中之重。一旦有关于宜家产品的事故报告，我们立刻采取行动。中国市场第一时间下架了所有正在商场销售的斯米拉 斯加纳、斯米拉 马奈和斯米拉 布洛玛壁灯。该系列壁灯已经通过测试并符合相关适用的法规和标准。在对事件的进一步调查中，我们发现事件是由于生产过程中的一次人为失误引起的。目前，宜家没有收到其他相似的报告。

如果顾客在家中的壁灯开关处发现了外露的电线，请立刻将其带至就近的宜家商场并获得全额退款。退款时无需提供购物凭证。如果顾客在检查之后，没有发现外露的电线，请继续放心使用。

更多信息，请访问 www.IKEA.cn，或致电宜家客服中心 400-800-2345。

IKEA issues a Safety warning/recall for SMILA STJÄRNA, SMILA MÅNE AND SMILA BLOMMA lamps in China



IKEA urges all Chinese customers that have a SMILA STJÄRNA, SMILA MÅNE or SMILA BLOMMA lamp, bought after 1st March 2018, to unplug the cord from the socket and then check the switch for visible wires sticking out.

IKEA has received one report where two Chinese children received electric shocks from touching a live copper wire sticking out from the switch of SMILA STJÄRNA lamp.

“IKEA is truly sorry to hear about the incident but grateful that, to our knowledge, none of the children needed medical attention”, says Emelie Knoester, Business Area Manager IKEA Lighting & Smart Home.

Safe products are always an IKEA priority. Whenever an IKEA product is involved in an incident we take immediate action and SMILA STJÄRNA, SMILA MÅNE and SMILA BLOMMA was removed from sales at once. The lamp has been tested to and complies with all applicable legislation and standards. In the investigation that followed, a human error at production was identified. IKEA has received no similar reports, nor any reports of injuries.

If any visible wires are found by customers we kindly ask them to return the lamp to any IKEA store for a full refund. If no visible wire is sticking out from the switch the lamp is OK and can be used as before. Customers will not have to provide any proof of purchase, such as a receipt.

For more information, please visit www.IKEA.cn or contact IKEA at 400-800-2345.